

Tunnel Camp iFLY Terms and Conditions

Terms and Conditions

These terms and conditions apply to iFLY and you (the Tunnel Camp sponsor) and any flyers who participate in a Tunnel Camp. These terms and conditions are in addition to the iFly terms available on the iFLY website at: <https://downunder.iflyworld.com/legal/terms>. In the event of any inconsistencies these terms prevail.

Statement of Risk

All flyers must complete the Statement of Risk, a legal contract between the flyer and iFLY prior to flying. As a legal contract, it must be completed accurately by the flyer or parent/guardian as applicable. Refusal to complete the Statement of Risk will result in the inability to participate and forfeiture of any flight purchases, which are non-refundable.

Flyers must bring appropriate identification in order to validate their Statement of Risk. Parents of children under 18 must provide identification to validate their right to execute the contract on behalf of the child flyer.

Tunnel Camp Time

The Tunnel Camp time is your scheduled flight time. The Tunnel Camp time must be finalised at the time the Tunnel Camp booking is confirmed. The name of the flyers participating in the Tunnel Camp must be finalised prior to the Tunnel Camp commencing.

Changes to the Tunnel Camp time once confirmed will only be made at the discretion of iFLY.

Additional Tunnel Camp Time

Up to the time of commencement of the Tunnel Camp the Camp Sponsor may purchase additional Tunnel Camp Time subject to these Terms and Conditions by amending the Tunnel Camp booking. Once a Tunnel Camp has commenced, participants in the Tunnel Camp or the Camp Sponsor may purchase additional Tunnel Time at the same rate as the Tunnel Camp time provided that at all times, all Tunnel Time associated with the Tunnel Camp is used in accordance with these Terms and Conditions.

Who Can Participate in a Tunnel Camp

To be permitted to fly in a Tunnel Camp, a flyer must comply with the general requirements for flyers and be an Advanced Flyer. An Advanced Flyer is a flyer who has flown with iFly within the last 3 months or holds a current skydiving (sport) license or is registered as a 'flyer' on the IBA website.

(www.tunnelflight.com).

iFLY reserves the right to refuse service or flights to anyone at any time and is not obliged to provide a refund if the above conditions are not met.

Payments

Your Tunnel Camp will not be confirmed until such time as iFLY receives the full payment for the Tunnel Camp. Full payment for a Tunnel Camp is due and payable 28 days before the Tunnel Camp Time.

Failure to pay the full amount owed 28 days prior to the Tunnel Camp will result in your Tunnel Camp being cancelled.

Cancellation and Rescheduling

You may reschedule your Tunnel Camp free of charge with a minimum of 7 days' notice by emailing info@ifly.com.au or calling 1300 366 364.

Rescheduling within 7 days is at the discretion of iFLY and will incur a fee of \$150 per 30 minutes rescheduled. If rescheduling is not available the Tunnel Camp will be cancelled and no refund provided.

There is no refund for cancellations. The identity of the flyers may change up to the time of the Tunnel Camp

If you fail to arrive for your flights, or arrive late your booking will be void and no refunds will be issued. iFLY cannot be held responsible for missed reservations as a result of extenuating circumstances such as transportation, weather, nor any other reason outside of the control of iFLY nor for expenses related to scheduled reservations.

iFly does not offer refunds, wholly or partially. Please make sure you agree to the terms and conditions before purchasing your Tunnel Camp.

If your video footage does not play, please contact us within 28 days so we can issue you with a replacement. After this time we will not guarantee the footage will be available and no refunds will be available.

Flight Time

Tunnel Camp packages are measured in

Tunnel Time. Tunnel time begins when the doors close and ends when the doors open. System start-up, shut-down, and flyer transition time will reduce the amount of useable flight time.

Use and sharing of Tunnel Time is the responsibility of the Camp sponsor and/or flyers. iFLY and its instructors and coaches will make every effort to maximize the useable Flight Time but is not responsible for any unusable time.

Tunnel Camp Packages

A Tunnel Camp can only be booked as a single event over one or more consecutive days up to a maximum of 10 days. Tunnel Camps are specific to the location at which they are booked and it is the Camp Sponsor's obligation to ensure that they have booked the Camp at the correct indoor skydiving facility. The minimum booking for a Tunnel Camp is 10 hours. A maximum of 25% of the Tunnel Time for the Camp in aggregate may be used over peak periods as defined by iFLY from time to time. Where a Tunnel Camp extends over more than one day the average daily use of Tunnel Time over the full period of the Tunnel Camp must be no less than 2.5 hours per day. For example if you book 15 hours of Tunnel Time for your Camp you may use it over a maximum of 6 consecutive days. All events associated with a Tunnel Camp must be conducted under the same sponsor.

At least one account holder must be flying at all times when the Tunnel Camp is in progress, however there is no limit on the number of account holders who may be allocated to the Tunnel Camp. Founder's Club discounts do not apply to the Tunnel Camps.

Coaching

Flyers may bring their own coaches. The coaches must take a hands off approach, unless they have the relevant and current

IBA tunnel instructors rating. There will always be an IBA rated instructor present. Please request any spotting requirements or additional coaching requirements at least 28 days in advance.

All iFly coaching must be paid in advance to confirm the coach. A rescheduling or cancellation fee of \$50 applies to all coached sessions cancelled within 7 days of the Tunnel Camp. This applies to coaches booked through iFLY only. This fee will be in addition to any tunnel time rescheduling fees.

Advertising, Use of iFLY Images, Logo and IP

iFLY may, in its absolute discretion, allow you to use its images, logo or intellectual property (IP) to promote your Tunnel Camp. In the event that iFLY allows you to do so you must comply with all requirements for iFLY for the use of its IP including obtaining iFLY approval of any media incorporating its IP and complying with any directions from iFLY, including removing the IP. The use of the IP is restricted and does not give you the right to use the IP generally nor does it constitute a transfer or general license over the specific IP.

iFLY is committed to honest and clear communication with its clients. Any advertisement of Tunnel Camps must expressly state the tunnel price per hour charged by iFLY, the nature of the camp, whether time in the tunnel is shared, the cost to the participant of the Tunnel Camp and what is provided for that cost and who is providing the coaching if it is not provided by iFLY.

Unexpected Maintenance

Our best effort is made to ensure all reservations can be honored. iFLY is a mechanical device which may occasionally require unexpected maintenance. Reservations cancelled by

iFLY may be rescheduled based on availability and customer preference. Rescheduling of a Tunnel Camp cancelled by iFLY may or may not be available at the rates and/or schedules which are compatible with the customer's schedule. iFLY will make every effort to reschedule under the same terms wherever possible.

Contact Us

Please contact us at info@ifly.com.au if you have any questions, comments, or concerns.

Acceptance of these Terms and Conditions.

Be advised that once you proceed with the booking of your Tunnel Camp and your full payment is received by iFLY Downunder your booking is confirmed and you are deemed to have accepted these terms and conditions. You also agree to further indemnify iFLY, it's associate companies, directors and associates against any risk or action related to your participation in indoor skydiving.